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April 19, 2007

BSC Website Services P. O. Box 36406 Richmond, VA 23235

Dear Frank,

I would like to take this opportunity to thank you for your assistance in the design of our website. Your prompt attention to getting us up and running was fantastic, just in time for busy season. I thought it was amazing that before we even got a chance to let people know about our website, we had new customers logging on and scheduling appointments, actually within 24 hours of the new site being live. I would also like to thank you for taking a few simple thoughts of ours and actually transforming them into what has turned out to be a phenomenal website for our business.

Once again, thank you for the personal attention and professional service, we will be sure to recommend your services to anyone in the market for topnotch web design at a very reasonable price. Thanks again.

Sincerely,

Rodney W. Elmore

President