



June 10, 2007

Frank Petrov
BCS Website Services
PO Box 36406
Richmond, VA 23235

Hi Frank,

All I can say is WOW!!!! My site you set up, Red Fern Gifts, has really done well!

What a refreshing change this is. It was incredible that just in the first 2 weeks the site was up, I had 3 times more sales than I did for the past year with that other large hosting company. And the orders continue to come in! You are awesome!

Your technical expertise in creating websites definitely comes through in your work. It is fantastic that you don't just set up the site then leave your customer to deal with the rest, your customer service is hands down rated #1.

Not only did you meet the deadline of getting the site live, you also are prompt in returning calls or e-mails as well as resolving any questions or changes to the site. Your teaching/coaching to get me up to speed on how to move around the site was just over the top! Plus designing a site that makes it simple to add products, change product information, see who is online, link to other sites and do basic administrative work is extremely helpful.

Frank thanks for all your work, You are awesome to work with. I highly recommend your work to anyone.

A handwritten signature in cursive script, appearing to read "Jane", is written in dark ink.

Jane
www.redferngifts.com